



Family Services of Greater Houston Agency Report Card: Fiscal Year 2007

7/1/2006 – 6/30/2007

Overview of Community Impact

Family Services of Greater Houston (“Family Services”) is one of Houston’s oldest non-profit social service organizations. For more than 100 years, Family Services has met the changing needs of Houston’s families. Currently, the agency provides individual and family **counseling, substance abuse prevention & education, parent resources** and **marriage education, school-based services, family and senior care management** services, and **HIV/AIDS care management**. Family Services’ mission is to strengthen individuals, families and communities through the provision of preventive, supportive and therapeutic services.

Program Outputs: Over **59,000 clients** served in FY 2007:

- **6,725 clients** were served through **counseling**
- **13,165 clients** were served through **substance abuse prevention & education**
- **2,356 clients** were served through **parent resources**
- **16,545 clients** were served through **school-based services**
- **15,049 clients** were served through **family care management**
- **4,426 clients** were served **through senior care management**
- **943 clients** were served through **HIV/AIDS care management**

Program Outcomes: After having received services from our various programs, clients report improvement in a number of areas. Here are a few examples:

Counseling: **86%** of clients reported increased **ability to function**

Substance Abuse Prevention & Education: **97%** of teachers reported **improved behavior** among students who participated

Parent Resources: **93%** of parents and guardians reported that their **relationships** with their children **improved**

School-Based Services: **85%** of students reported increased **positive social skills and individual assets**

Family Care Management: **99%** of clients reported increased **confidence in finding resources** to solve future problems

Senior Care Management: **98%** of clients reported increased **self-confidence**

HIV/AIDS Care Management: **90%** of clients are able to **manage their health care** with assistance from the program.

Results based on data collected by Family Services staff during the 2007 fiscal year from clients receiving services, and clients’ families and support systems.